

Braintree ACH Onboarding for Dealers

Situation: Some Clients prefer to use Bank Account (ACH) vs. Credit Card

- Client Deposits and Payments for deals going through ODSX are facilitated through the Braintree integration.
- Braintree now has the ability to handle payments directly from the client's bank account via Automated Clearing House (ACH)
- This requires the dealer to go into the Braintree Account Setup screen in iN which will create flexibility for the client during checkout and result in a lower transaction cost for the dealer.

Step 1. Navigate to iN

Signed in as: SBS DPR USER | Edit Profile | Sign Out

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Precision Crafted Courtesy Vehicle -PCCV

Vehicle Management

Vehicle Registration

Omnichannel Digital Selling Exp. (ODSX)

Braintree Payment Account Enrollment

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Acura Client Experience

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Lead Management

Dealer Marketing & Advertising

Acura Digital Dealer Program (ADDP 2.0)

Acura Performance Center

Accessory Marketing

ADALP

Sales Library

Honda Associate Lease Opportunity (HALO)

Digital Sales Platform Test

Digital Sales Platform Stage

eMail

Sales

Top Story



Acura Expands Support of Indie Film Community at Sundance Film Festival; Announces Schedule of Sundance Programming Jan 20 - 23

JANUARY 17, 2023

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New Acura Brand Campaign: a Thrill Ride Across Acura Multiverse

JANUARY 13, 2023

Acura today kicked off its latest brand campaign – *New World. Same Energy.* – taking viewers on a fast-paced journey across the Acura multiverse in the brand's Precision Crafted Performance vehicles. The new action-packed 60-second spot celebrates Acura performance and includes a first look at the brand's all-electric future: [acura.us/newworldsameenergy](#) ... [\(Read More\)](#)



VIDEO: Welcome to an Exciting Year for Acura!

JANUARY 12, 2023

Team Acura Podcast



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Here's where to listen to the Team Acura Podcast, where you meet the people behind the brand and connect to all things Acura. The Tea ... [\(Read More\)](#)

Top Video



Acura Integra 2023 NA Car of the Year

Spotlight



Honda Unveils Next-generation Technologies to Debut in Honda Sensing 360 and Honda Sensing Elite Safety and Driver Assistive Systems

Honda today announced plans to expand the capabilities of its previously announced Honda Sensing 360 and Honda Sensing Elite advanced safety

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VIN Inquiry

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What's New on iN

AdBuilder

AcuraLink Vehicle Enrollment

Acura Info Center

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Step 2. Select 'Sales' Menu

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Step 3. Select 'Braintree Payment Account Enrollment'

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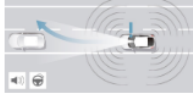
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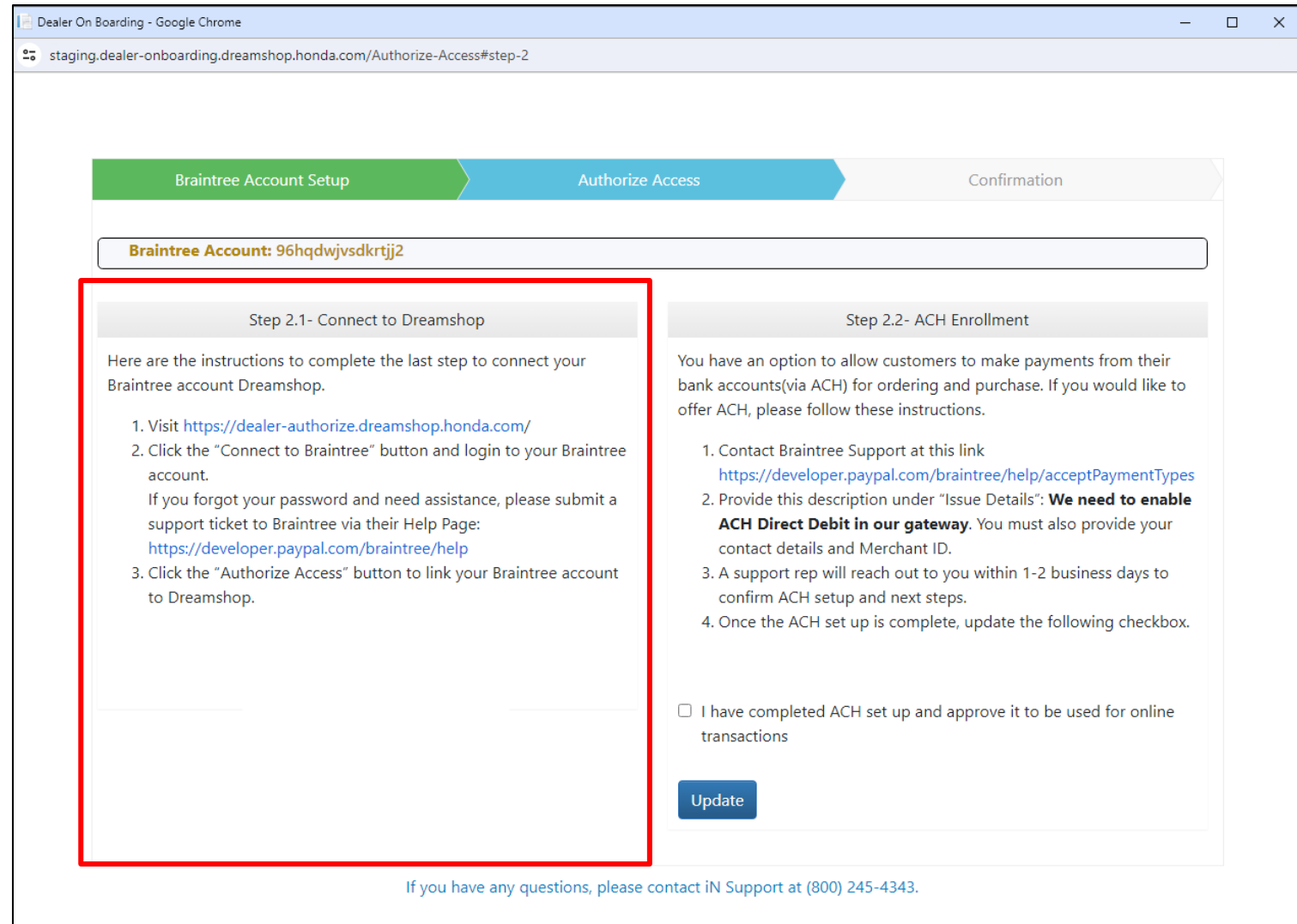
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Step 4. Follow Instructions to Connect to Dreamshop

- Dealer Onboarding pop-up will open after you select 'Braintree Payment Account Enrollment' in the Sales menu
- If the pop-up does not open, ensure your browser settings are not blocking pop-ups
- Follow the instructions under **Step 2.1 - Connect to Dreamshop**
- If you have already connected to Dreamshop, you will see '**Connection Completed**' below Step 3 and should proceed to **Step 2.2 - ACH Enrollment**



Dealer On Boarding - Google Chrome

staging.dealer-onboarding.dreamshop.honda.com/Authorize-Access#step-2

Braintree Account Setup | **Authorize Access** | Confirmation

Braintree Account: 96hqdwjvsdkrtjj2

Step 2.1- Connect to Dreamshop

Here are the instructions to complete the last step to connect your Braintree account Dreamshop.

1. Visit <https://dealer-authorize.dreamshop.honda.com/>
2. Click the "Connect to Braintree" button and login to your Braintree account.
If you forgot your password and need assistance, please submit a support ticket to Braintree via their Help Page: <https://developer.paypal.com/braintree/help>
3. Click the "Authorize Access" button to link your Braintree account to Dreamshop.

Step 2.2- ACH Enrollment

You have an option to allow customers to make payments from their bank accounts(via ACH) for ordering and purchase. If you would like to offer ACH, please follow these instructions.

1. Contact Braintree Support at this link <https://developer.paypal.com/braintree/help/acceptPaymentTypes>
2. Provide this description under "Issue Details": **We need to enable ACH Direct Debit in our gateway.** You must also provide your contact details and Merchant ID.
3. A support rep will reach out to you within 1-2 business days to confirm ACH setup and next steps.
4. Once the ACH set up is complete, update the following checkbox.

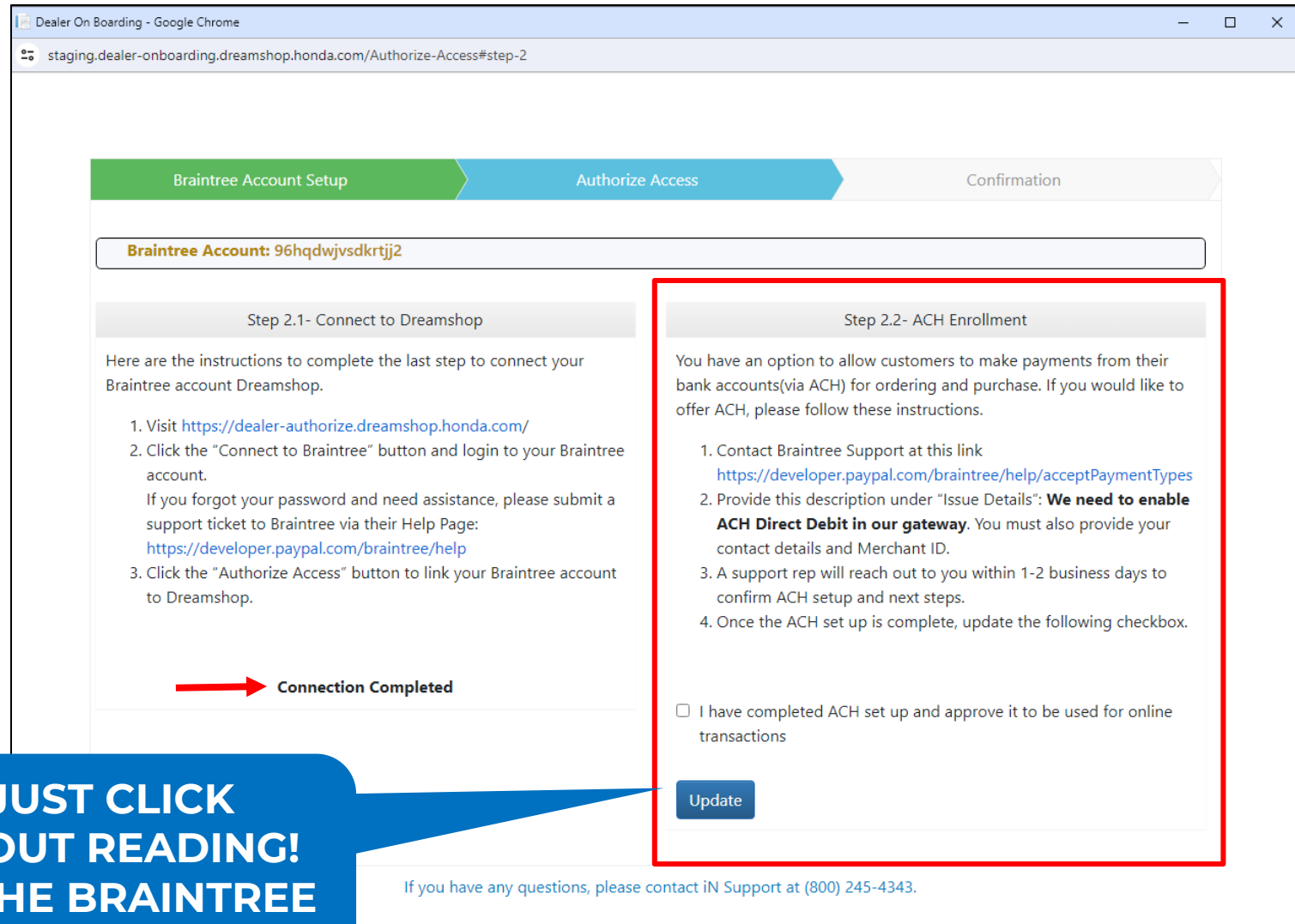
☐ I have completed ACH set up and approve it to be used for online transactions

Update

If you have any questions, please contact iN Support at (800) 245-4343.

Step 5. Follow Instructions for ACH Enrollment

- Once you see '**Connection Completed**' for Step 2.1 - Connect to Dreamshop, proceed to **Step 2.2 ACH Enrollment**



Dealer On Boarding - Google Chrome

staging.dealer-onboarding.dreamshop.honda.com/Authorize-Access#step-2

Braintree Account Setup Authorize Access Confirmation

Braintree Account: 96hqdwjvsdkrtjj2

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→ Connection Completed

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Update

If you have any questions, please contact iN Support at (800) 245-4343.

**PRO TIP...DON'T JUST CLICK
"UPDATE" WITHOUT READING!
YOU MUST USE THE BRAINTREE
SUPPORT LINK.**

Step 6. Navigate to Braintree Support Website

① Follow link in instructions for Support Website

Step 2.2- ACH Enrollment

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② Scroll down on website until you see 'Issue details'

 [Support Articles](#) [Developer Docs](#) [GraphQL Docs & Tools](#)

[Get Help](#) [Sandbox](#) [Sign Up](#) [Log In](#)

Issue details

Describe your issue in detail:

Add screenshots or code snippets optional

Attach files

(Only image and text type; Up to 5 files, 20mb total)

Which environment are you using? optional

☐ Production (accepting live payments) ☐ Sandbox (running test transactions)

Your contact information

You may be required to verify your identity or confirm that you are an [authorized signer](#) of your Braintree account in order to access certain information and request changes.

Full name

Business name

Business email

Merchant ID

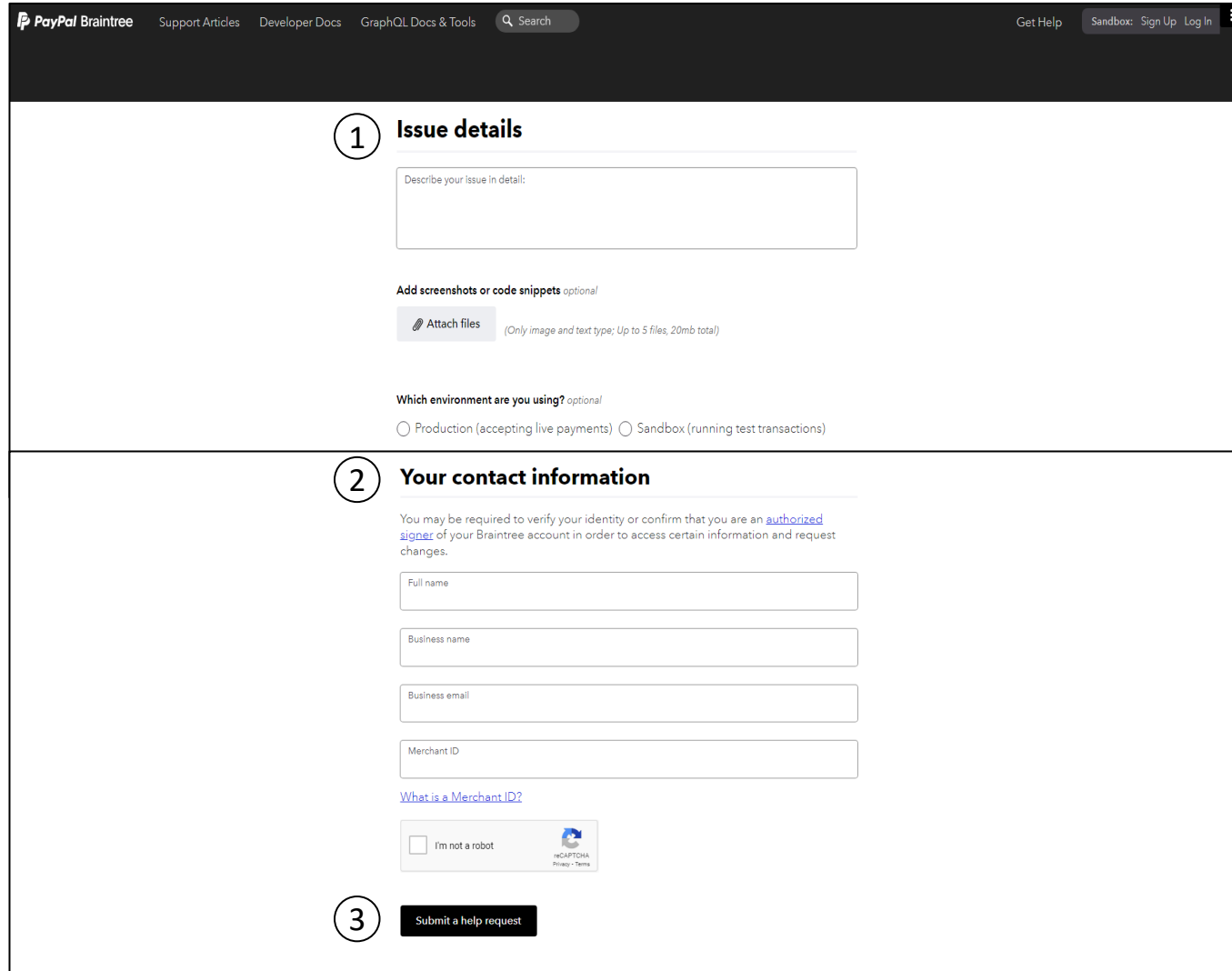
[What is a Merchant ID?](#)

☐ I'm not a robot

 reCAPTCHA
[Privacy](#) - [Terms](#)

Submit a help request

Step 7. Enter Issue Details and Contact Information



1 Issue details

Describe your issue in detail:

Add screenshots or code snippets optional

 **Attach files** (Only image and text type; Up to 5 files, 20mb total)

Which environment are you using? optional

☐ Production (accepting live payments) ☐ Sandbox (running test transactions)

2 Your contact information

You may be required to verify your identity or confirm that you are an [authorized signer](#) of your Braintree account in order to access certain information and request changes.

Full name

Business name

Business email

Merchant ID

[What is a Merchant ID?](#)

☐ I'm not a robot 

3 **Submit a help request**

1. Enter Issue Details

- Description: *“We need to enable ACH Direct Debit in our gateway”*

2. Provide Contact Information and Merchant ID

3. Submit Help Request

Step 8. Wait 1-2 Business Days for Confirmation and Next Steps

- Once ACH setup is complete, select the checkbox and click 'Update'
- No further action is required

Dealer On Boarding - Google Chrome

staging.dealer-onboarding.dreamshop.honda.com/Authorize-Access#step-2

Braintree Account Setup

Authorize Access

Confirmation

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3. Click the "Authorize Access" button to link your Braintree account to Dreamshop.

Connection Completed

Step 2.2- ACH Enrollment

You have an option to allow customers to make payments from their bank accounts(via ACH) for ordering and purchase. If you would like to offer ACH, please follow these instructions.

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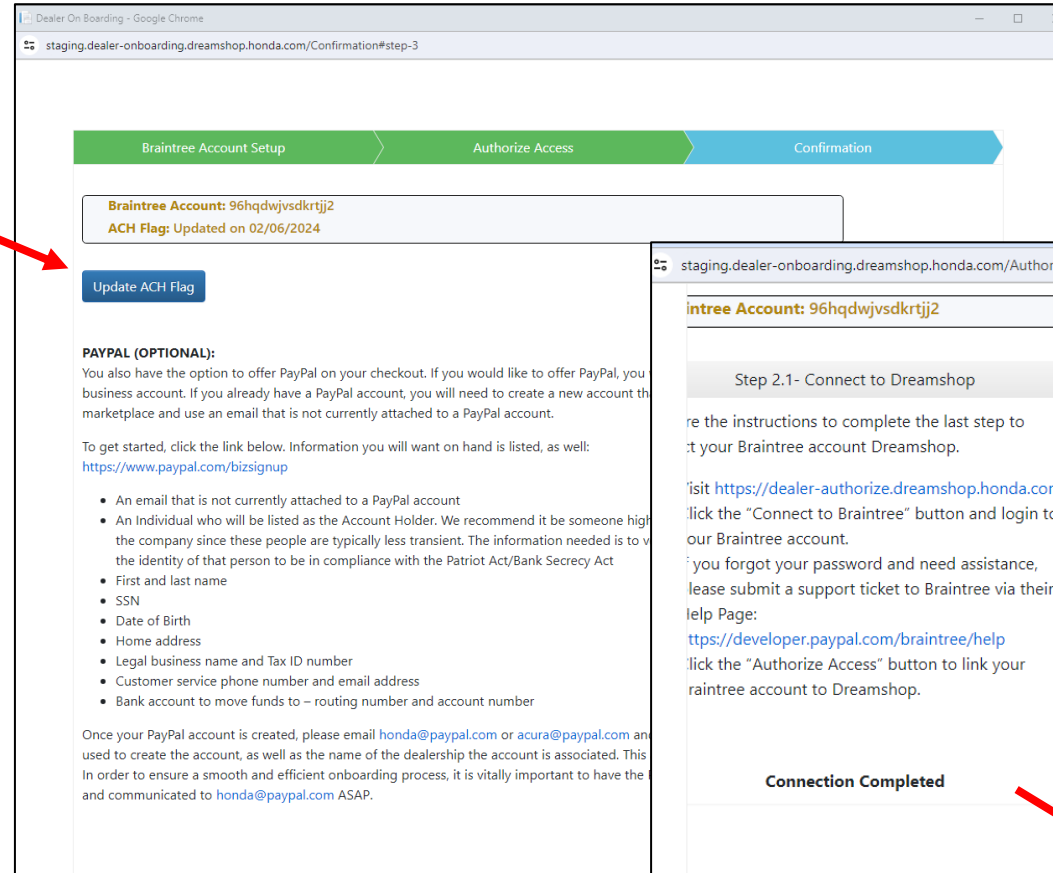
☒ I have completed ACH set up and approve it to be used for online transactions

Update

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Step 9. ACH Payment Deactivation (If Applicable)

- If you happen to de-activate the ACH setup in Braintree, please use this 'Update ACH Flag' to uncheck the ACH flag and update
- You can access the page with the 'Update ACH Flag' by selecting the 'Braintree Payment Account Enrollment' menu item within 'Sales' in iN (see Step 3)
- Once the checkbox is unchecked and updated, the ACH payment option will not be shown to the client



Dealer On Boarding - Google Chrome

staging.dealer-onboarding.dreamshop.honda.com/Confirmation#step-3

Braintree Account Setup Authorize Access Confirmation

Braintree Account: 96hqdwjvsdkrtjj2
ACH Flag: Updated on 02/06/2024

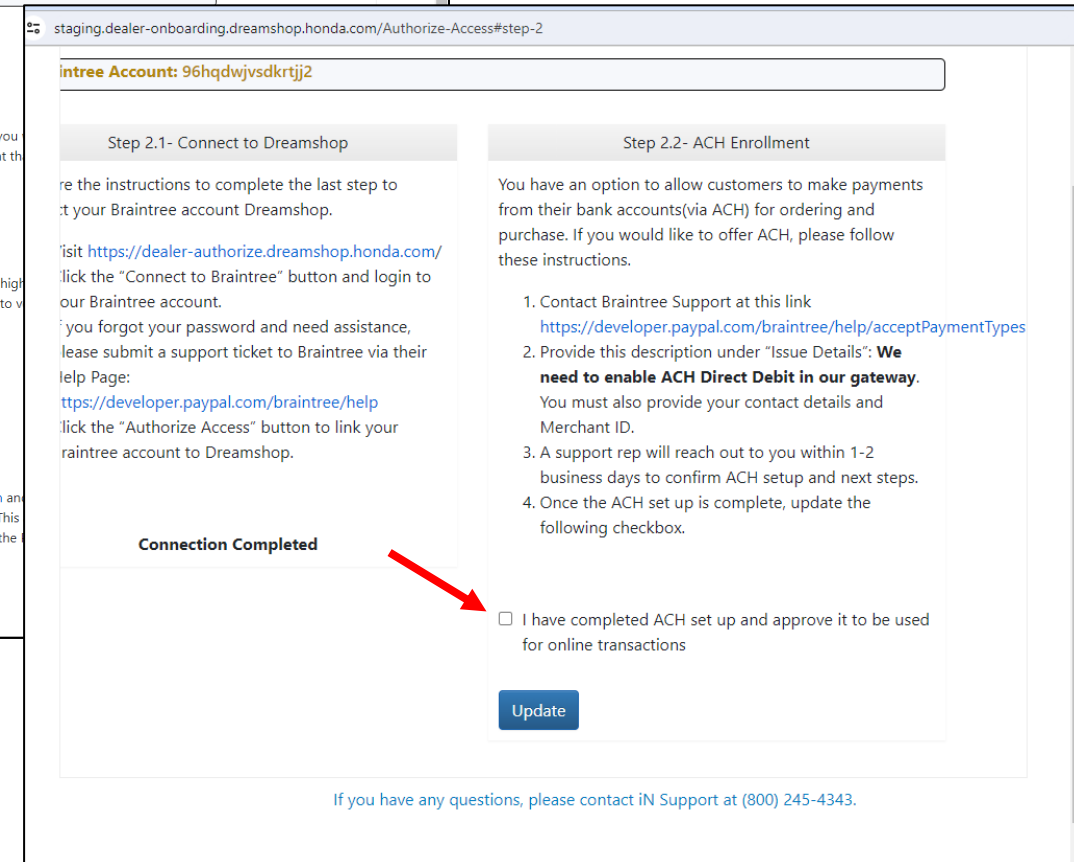
Update ACH Flag

PAYPAL (OPTIONAL):
You also have the option to offer PayPal on your checkout. If you would like to offer PayPal, you will need to create a new PayPal account. If you already have a PayPal account, you will need to create a new account that is not currently attached to a PayPal account.

To get started, click the link below. Information you will want on hand is listed, as well:
<https://www.paypal.com/bizsignup>

- An email that is not currently attached to a PayPal account
- An Individual who will be listed as the Account Holder. We recommend it be someone who is not currently attached to a PayPal account since these people are typically less transient. The information needed is to verify the identity of that person to be in compliance with the Patriot Act/Bank Secrecy Act
- First and last name
- SSN
- Date of Birth
- Home address
- Legal business name and Tax ID number
- Customer service phone number and email address
- Bank account to move funds to - routing number and account number

Once your PayPal account is created, please email honda@paypal.com or acura@paypal.com and provide the account information used to create the account, as well as the name of the dealership the account is associated. This information is used to ensure a smooth and efficient onboarding process, it is vitally important to have the information and communicated to honda@paypal.com ASAP.



staging.dealer-onboarding.dreamshop.honda.com/Authorize-Access#step-2

Braintree Account: 96hqdwjvsdkrtjj2

Step 2.1- Connect to Dreamshop

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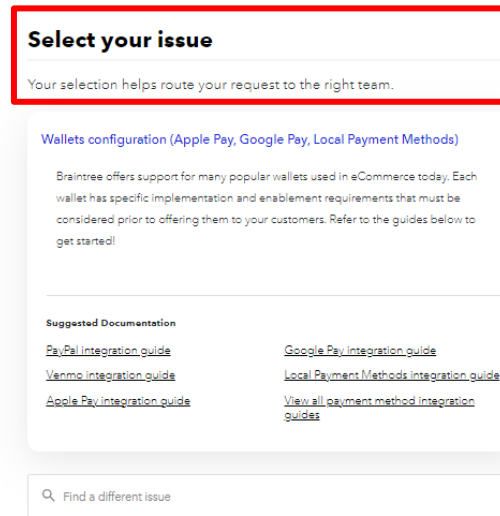
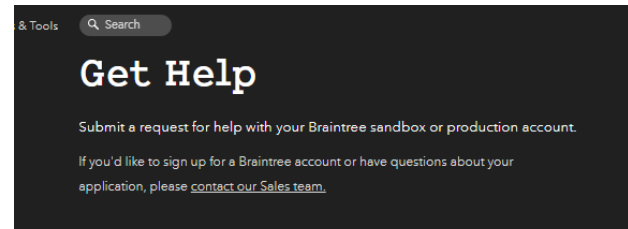
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 - acura@paypal.com
 - <https://developer.paypal.com/braintree/help> (for more information, see next page)
- For iN login or access support, contact:
 - (800) 245-4343
- For other ODSX resources and information, visit:
 - Interactive Network>>>Sales>>>Omnichannel Digital Sales Experience>>>Program Resources
- For Tekion Digital Sales Platform support, visit:
 - Phone Support: (833) 247-2240
 - E-mail Support: ODSXSsupport@tekion.com
 - Chat support is also available via the "Get Help" icon in the DSP

To ensure the proper level of support, in the Search Issues Box, type in “Wallets Configuration”. Select “View All Payment Method Integration Guides”

In the Get Help page, enter your issue details, and any relevant attachments and your contact information to submit a help request.



Issue details

Describe your issue in detail: